

DRAFT COPY ONLY

CLIENT TREATMENT CHECKLIST

As one member in a team of health care providers, you are working for the benefit of your Clients. Your particular specialty is biomedical engineering and technology but you are more than a keeper of machinery - no matter how complicated or expensive it might be. First and most importantly, you are responsible for the welfare of your Clients. You should expect to have some contact with them. You might also probably meet their relatives and friends. You will expect to have some understanding of their medical condition and its treatment as it affects your specialty.

As an expert in your specialty, you must understand the needs of each Client as a person who is unwell, who may be frightened, who may not know what is happening or who may not be able to control their thoughts and actions. You have a responsibility to insure that your equipment is working efficiently and effectively. Confident and informed cooperation with your Clients will help you do your work better. Working with the health care team is a major part of your job. Working with your Clients and their friends and relatives will help you to increase your effectiveness as part of the health care team.

Thinking about the type of Client you are about to work with and the needs of the Client will reduce the time you have to spend making sure your equipment is applied properly, that it is working properly and that you get early warning if something starts to go wrong.

As you approach your new Client, use the following Client treatment checklist for information to help you think about the human you are helping. Remember that your Clients would not need your work if they were healthy and able to look after themselves. Some of the information on the checklist will come from the medical staff who have already prepared the Client for your part in the treatment. You may not need answers to all of the questions on the checklist but they do help you to think about why you have been called away from your work-bench and why your fast and expert response is saving lives.

CLIENT TREATMENT CHECKLIST

If this technology is being used:

Who is my Client likely to be?

- age
- family
- education
- culture
- response to medical treatment
- experience of medical treatment
- response to technician

what could they be suffering from

- name and symptoms of condition
- stage of condition
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what is their physical status likely to be?

- unconscious/comatose
- bed
- ambulatory

who is most likely to be treating them?

- specialist
- general practitioner
- registrar/intern
- district nursing
- paramedic
- family/support

who will they be in contact with [primary carers]?

- specialist nursing
- general nursing
- general practitioner
- registrar/intern

what will they want to know?

- anatomy/physiology
- patho-physiology
- technology - what and why and how to read
- risk factors

what do they need to know?

supportive behaviours
risk behaviours

who else might need to know?- what?

- spouse
- children - age, education
- parents - age, education, culture
- friends
- community support group